



ZAP FIX

EV Charger Maintenance
& Aftercare Package

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ZAP FIX is Zap Vehicle Charging Ltd's professional EV charger maintenance solution, designed to keep your charging infrastructure safe, compliant, and operational all year round. Our proactive maintenance approach reduces downtime, protects your investment, and ensures total peace of mind.

What's Included

- Annual on-site inspection of each EV charge point
- Full electrical safety testing, voltage checks, and earthing verification
- Visual inspection of cables, sockets, connectors, and unit housings
- Internal cleaning and moisture / water ingress checks
- Firmware, software, and security updates (OCPP compatible)
- 24/7 telephone technical support
- Rapid fault diagnostics and call-out response
- Annual EV Charger Safety & Compliance Certificate



ZAP FIX – keeping your EV chargers safe, compliant, and always ready.

Key Benefits

- Increased uptime through proactive monitoring and fast issue resolution
- Improved safety and compliance with UK electrical regulations
- Reduced risk of charger failure, overheating, or fire hazards
- Extended lifespan of EV charging equipment
- Predictable, low annual cost with no surprise bills



FREE

Payment Management System

As part of the ZAP FIX maintenance package, we can also migrate your chargers to our totally FREE EV payment management system.

Full setup, onboarding, and training are included at no additional cost, giving you complete control over tariffs, users, and reporting.



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Simple & Affordable Pricing

From **£149 per socket per year** (excl. VAT). Monthly Direct Debit or annual payment options available.

Number of Charge Points	Price per Socket (per year)
1 – 5 sockets	£149 + VAT
6 – 10 sockets	£139 + VAT
11 – 20 sockets	£129 + VAT
21 + sockets	POA – discounted rates

Get in Touch

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